



ECHO Incorporated, 400 Oakwood Road, Lake Zurich, IL 60047-1564



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IMPORTANT SAFETY RECALL NOTICE

February 21, 2020

To: Owners of Shindaiwa EB810 and EB810RT Backpack Blowers

In cooperation with the U.S. Consumer Product Safety Commission, ECHO Incorporated is recalling certain Shindaiwa backpack blowers and replacement shoulder straps. These products and straps were sold between August 2019 and February 2020 throughout the United States and Canada by independent Shindaiwa dealers.

The Problem: Shoulder straps or the anti-static wire can be drawn into the fan causing the fan to break apart and allow plastic pieces to be expelled through the blower fan housing and pose a laceration and impact hazard to the operator. The expelled plastic pieces also can cause injury to bystanders.

Our records indicate that you may have purchased a product subject to this recall. **You should discontinue use of this product immediately and contact your local authorized Shindaiwa service dealer for free repair of your blower.** Please refer to the reverse side of this letter for further details. Authorized Shindaiwa service dealers can be found under the Dealer Locator at www.shindaiwa-usa.com or by calling 877-986-7783.

For further information, visit www.shindaiwa-usa.com or call Shindaiwa's toll free number between 8:00 a.m. and 4:30 p.m. CST Monday – Friday at 877-986-7783 to speak to a company representative.

Please accept our apology for any inconvenience this may cause you, however; customer safety is our primary concern for this recall.

Sincerely,

ECHO Incorporated

SAFETY RECALL NOTICE

In cooperation with the U.S. Consumer Product Safety Commission



Shindaiwa EB810 and EB810RT Backpack Blowers
and Replacement Shoulder Straps
Sold from August 2019 through February 2020

The conditions listed below can result in damage to the blower fan and fan housing causing plastic pieces to be expelled from the machine. Blower fan failure can result in lacerations and impact hazards to the operator. The expelled plastic pieces also can cause injury to bystanders.

Shindaiwa EB810

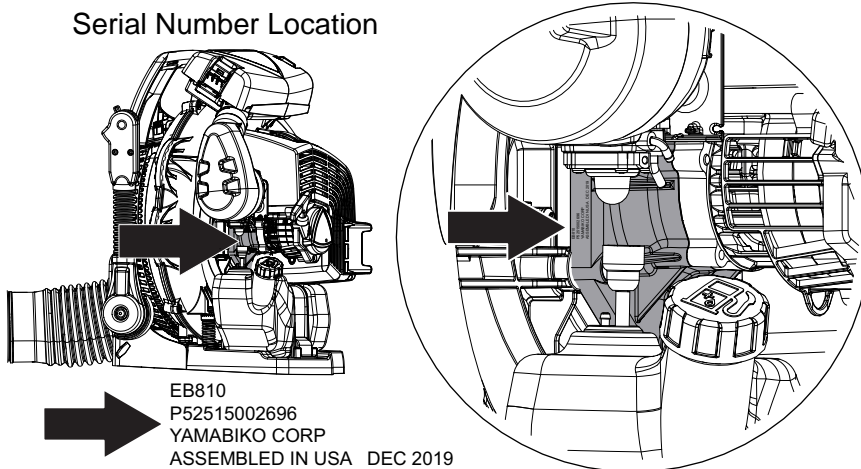


Shoulder Strap



- Shoulder adjustment straps can become drawn into the blower fan.
- Improper routing of the anti-static discharge ground wire can allow the wire to be drawn into the blower fan.

Serial Number Location



Models	Start Serial Number	End Serial Number
EB810	P52515001001	P52515002697
EB810RT	P52015001001	P52015999999
	P52615001001	P52615003792

Replacement Shoulder Straps	Part Number
Right Shoulder Strap	C061000861
Left Shoulder Strap	C061000871

If your EB810 or EB810RT Backpack Blower or replacement shoulder strap is within the recall serial number range, or the dates listed above, **you should discontinue use of this product immediately** and contact your local authorized Shindaiwa service dealer for free repair of your blower.

For further information, visit www.shindaiwa-usa.com or call Shindaiwa's toll-free number between 8:00 a.m. and 4:30 p.m. CST Monday - Friday at (877) 986-7783 to speak to a company representative.